Terms and condition of *Carriage*

1.0 Booking and Arrival at Terminals

All cargo bookings must include accurate and complete information on dimensions, weight, cargo type and special handling requirements. Incorrect information may result in refusal or additional charges.

Refrigerated units must be declared when booking. The Merchant is responsible for supplying correct cables, ensuring proper temperature settings, and testing functionality prior to check-in. Fjord Line performs connection and disconnection only.

Cut-off Times for Terminal Arrival:

CARGO TYPE	DEADLINE
Accompanied vehicles	1 hour
Unaccompanied trailers	1 hour
General cargo 4 hours	4 hours
Unaccompanied vehicles	4 hours

1.4 Reserved Bookings

Unconfirmed reservations will automatically be cancelled after the deadline of 12 hours before departure. Fjord Line bears no liability for unconfirmed reservations.

1.5 No-Show / Dead Freight

Cancellations later than 4 hours before departure or failure to present the unit in due time will be charged full freight, minus unused terminal charges unless force majeure applies.

1.6 Unaccompanied Vehicles

Unaccompanied units remaining longer than 48 hours may be relocated or stored at the Merchant's expense and risk. Terminal areas are not monitored; all cargo remains at the Merchant's own risk.

1.7 Delivery of Goods

Goods are considered delivered to Fjord Line upon handover at the designated terminal location. Assistance with unloading is chargeable unless agreed otherwise.

2.0 Rates and Terms of Payment

All prices and charges follow Fjord Line's published tariffs and may be changed without notice.
Payment terms are 14 days unless otherwise agreed. No right of set-off is permitted unless approved in writing.

3.0 Securing of Cargo

All cargo must be secured according to the SOLAS Cargo Securing Manual and ISO 9367-1.
The Merchant is responsible for ensuring all lashing points are functional and that cargo inside trailers is properly secured.

Lashing Requirements:

UNIT TYPE	REQUIRED LASHING POINTS
Unaccompanied trailers	8 (4 each side)
Tractor + trailer	9 total
Semi-trailers	1 front + 2 each side + additional points per regulations

The Captain or Loading officer shall have absolute discretion to accept or reject any cargo, based on safety, stability, regulatory or operational considerations.

Terms and condition of *Carriage*

4.0 Customs Clearance

Fjord Line acts solely as an agent in customs matters. The Merchant indemnifies the Carrier for duties, penalties and charges levied by authorities. Liability for customs handling is limited to SDR 50,000.

5.0 IMDG – Dangerous Goods

All Dangerous Goods must be declared in strict compliance with IMDG regulations. Late declarations may incur a double IMDG surcharge. Labels and certificates must accompany the shipment.

IMDG Deadlines:

DAY	**DEADLINE**
Monday-Friday	4 hours before departure, not later than 16:00
Saturday-Sunday	Not later than Friday 16:00

Fjord Line may, at its discretion, accept IMDG Class 7 substances (radioactive materials), provided that the cargo is duly presented to the cargo office no later than nine (9) hours prior to the scheduled departure.

5.0 General Provisions

Transport is subject to the North Sea Freight Conditions of Carriage 2011 and the NSOCC Green Card 2011.
In the event of conflict: (1) Fjord Line Terms prevail over NSFCC; (2) NSFCC prevails over NSOCC.
Forwarding and customs services are subject to NSAB 2015.